

Mugberia Gangadhar Mahavidyalaya

Department of Tourism & Hotel Management

1st Internal Examination B.Voc – 2023

Semester – 1st SEM

Subject – Housekeeping

Full Marks- 50

PART -1(Theory)

Give the Answer of Eight questions:

1. What is housekeeping?
2. Draw the layout of housekeeping department & explain.
3. What is the job responsibility of Desk attendant?
4. Draw the organizational structure of housekeeping department.
5. How to handle lost & found section? Explain it.
6. Explain about different divisions of a hotel.
7. What is Housekeeping control desk?
8. Explain these words: 1.lobby 2.Reception 3.DND 4.OOO 5.Banquet.
9. How many types of supervisors are in housekeeping Department?
10. What is the essential quality of a housekeeping staff?
11. Explain the areas of responsibility in housekeeping.